

Parental controls guide

PlayStation Network guide

Parental Controls information

Type of guide

Gaming consoles and platforms

Features and Benefits

Although you must be 18 to use the PS Network, you can create a sub-account for your child that is linked to your account and have full control over the restrictions placed on this sub-account restricting how they interact on the platform.

What specific content can I restrict?



Browser Access



Chatting



In App purchasing



Inappropriate content

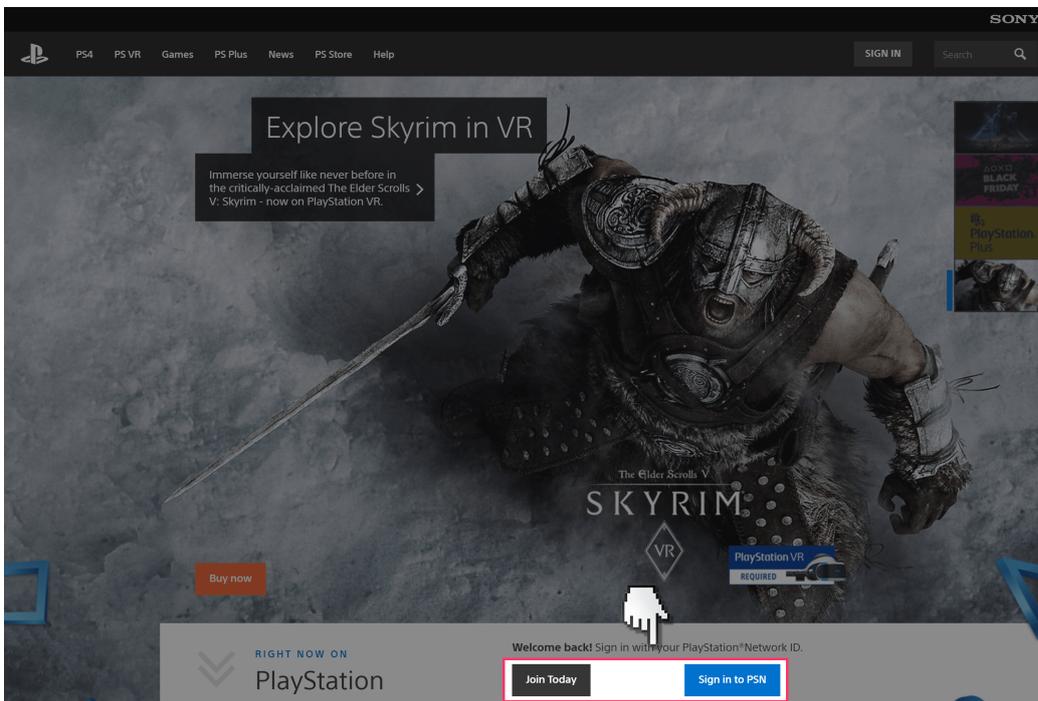
What do I need?

A web browser to set up a sub-account and not a PlayStation device. You will need to set up a parent/master PlayStation Network account that we will use to create a sub-account from.

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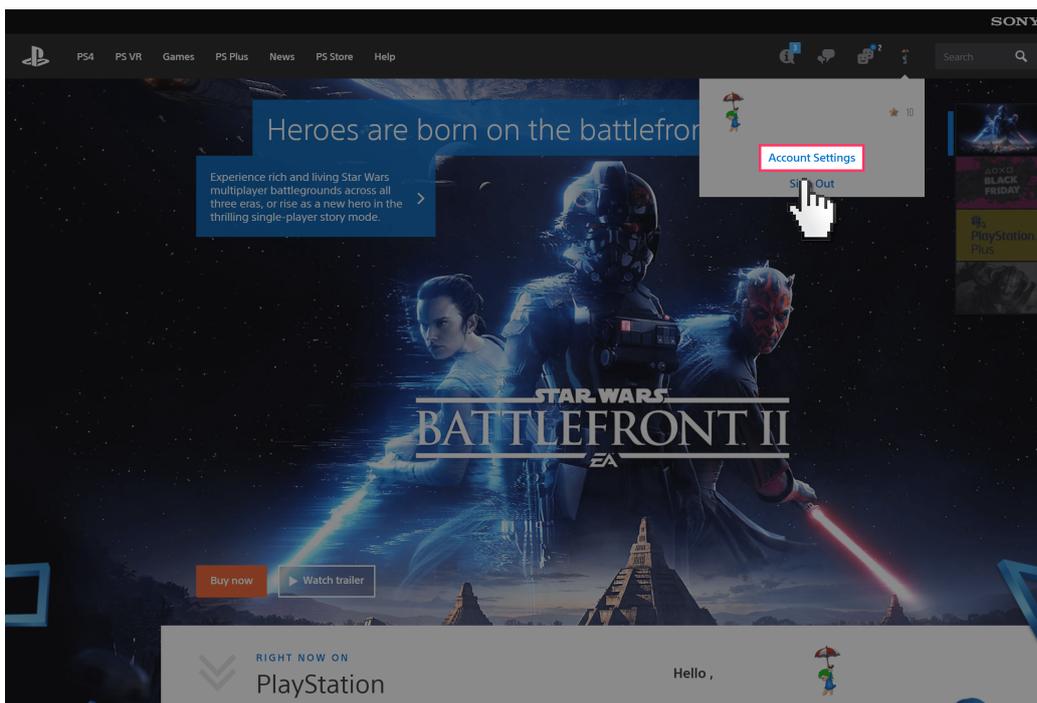
Go to www.playstation.com if you need to create a parental/master PlayStation Network account then click on “Join Today” and follow the steps otherwise click on “Sign in to PSN”.



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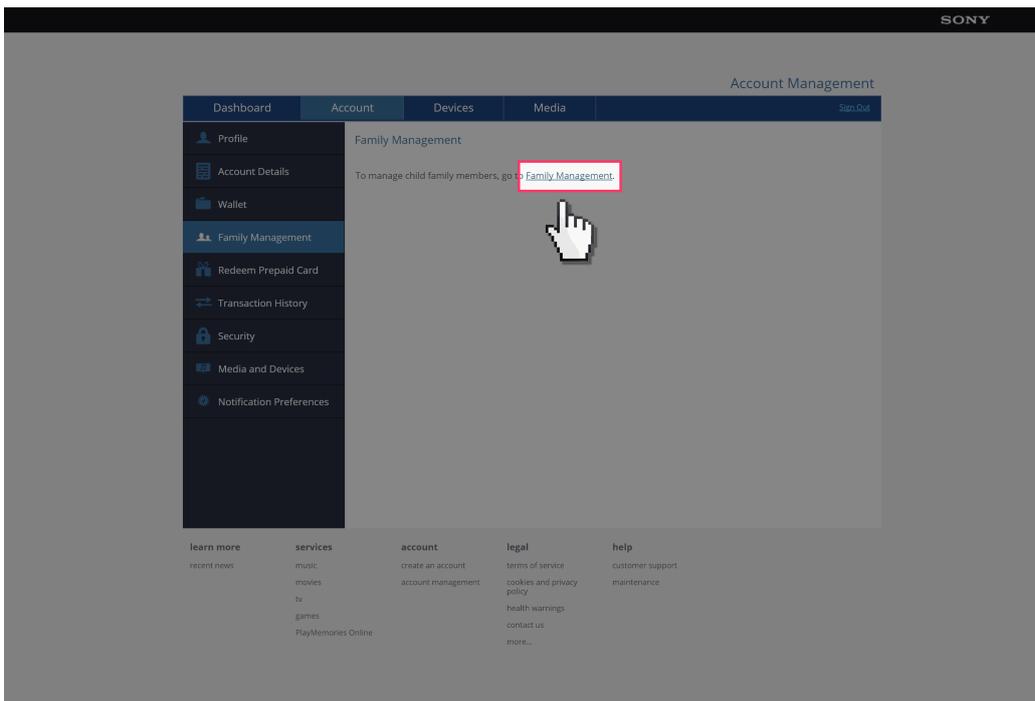
Once signed in click on the link to “Account Settings” and then confirm your log in details.



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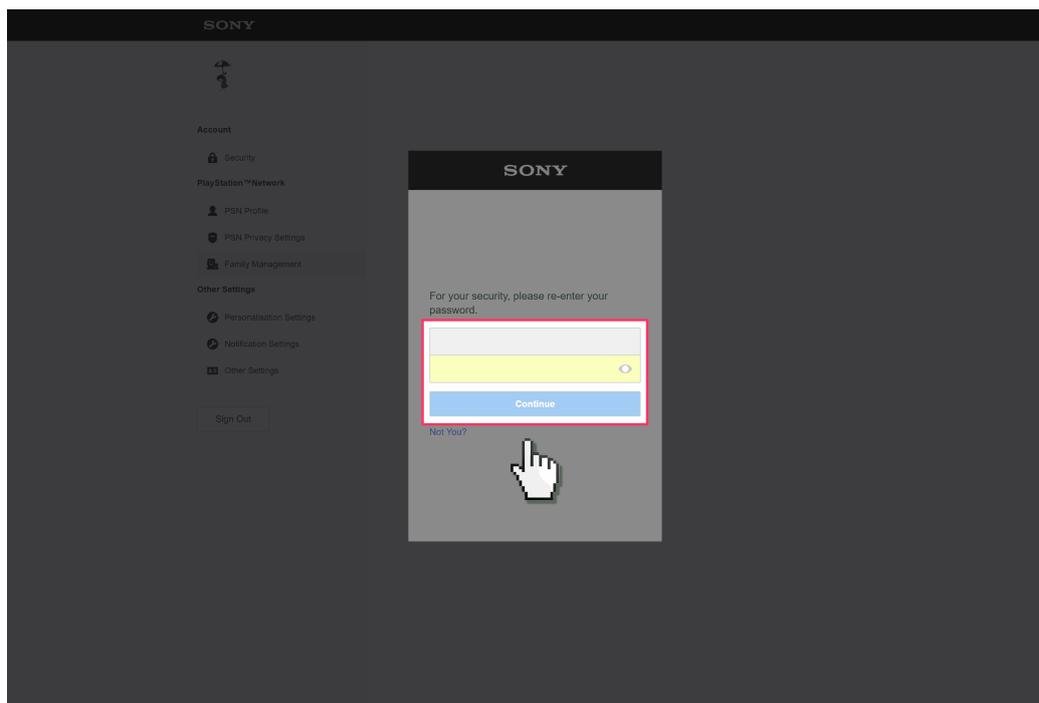
Select the “Family Management” tab and then click on “Family Management”. Click “OK” to confirm.



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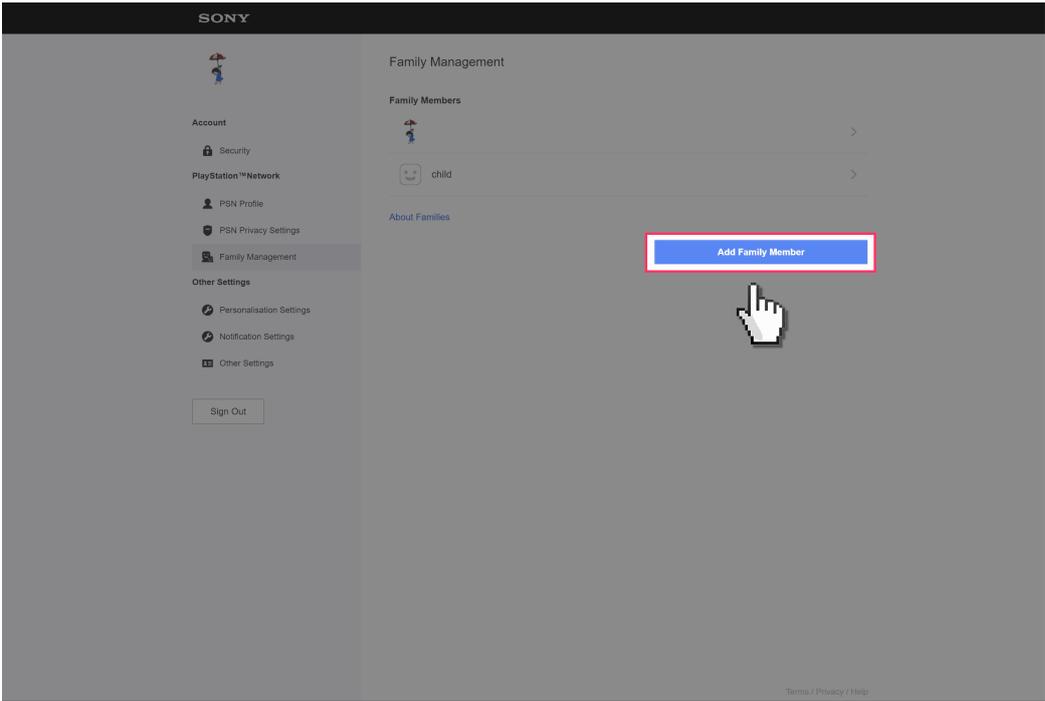
You will need to confirm your account details again. Click “Continue”.



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Click on “Add Family Member” then Click on “OK”.



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Fill out the details for your child. Use their email address or your own. The username and password to use for this account are generated on this page. Click “I Agree. Continue” when finished.

The screenshot displays the PlayStation Network Account Management interface. The main content area is titled "Add a Child to Your Family" and contains the following fields and options:

- Sign-In ID:** An input field for an email address, with a placeholder example "e.g. myname@example.com".
- Date of Birth:** Three dropdown menus for Day, Month, and Year.
- Gender (optional):** Radio buttons for Male and Female.
- Create Password:** An input field with a "Minimum of 8 characters" requirement and a help icon.
- Confirm Password:** A second input field for password confirmation.

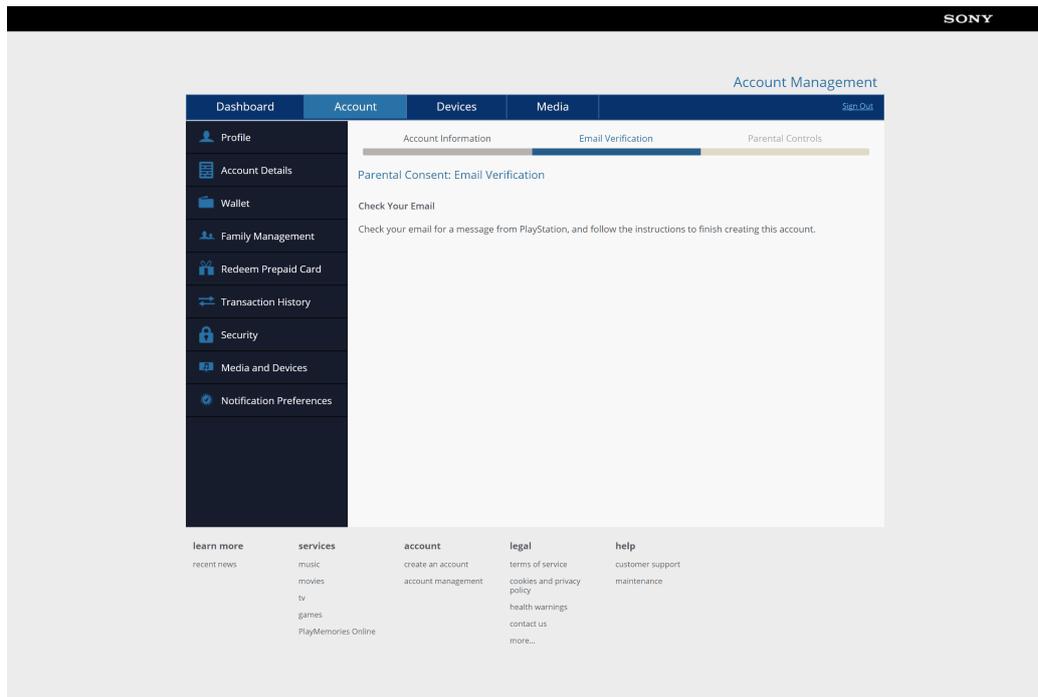
Below the form, there is a paragraph of text explaining the process of creating a child account and the need for verification. At the bottom of the form, there are two buttons: "I Agree. Continue." and "Cancel".

The background of the screenshot shows the "Account Management" navigation menu on the left, including options like Profile, Account Details, Wallet, Family Management, Redeem Prepaid Card, Transaction History, Security, Media and Devices, and Notification Preferences. At the bottom, there are links for "learn more", "services", "account", "help", and "recent news".

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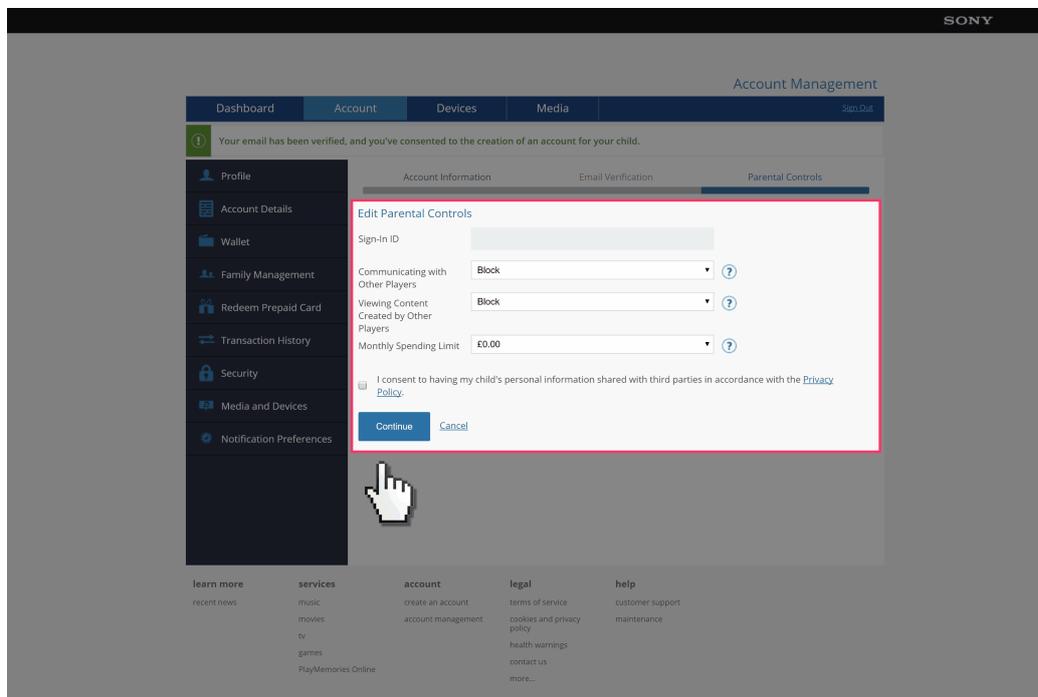
You will now need to access the email account of your parental/master account to verify the creation of the sub-account. Click the link in the email and then move on to the next step.



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We can now set Parental Controls for your child's account. Select if you would like your child to be able to "Communicate with Other Players", "Viewing Content Created by Other Players", and set a "Monthly Spending Limit". Once select "Consent" and then "Continue".



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You have now created an account for your child that they can log into PlayStation devices with.

The screenshot shows the PlayStation Network Family Management page. At the top, there is a black header with the SONY logo. Below it, a navigation menu on the left lists various settings categories: Account, PlayStation™Network, PSN Profile, PSN Privacy Settings, Family Management (highlighted), Other Settings, and Sign Out. The main content area is titled 'Family Management' and includes a 'Family Members' section with two entries: 'Family Manager' and 'child', each with a right-pointing arrow. Below this is an 'About Families' section with a blue 'Add Family Member' button. At the bottom right, there is a small link for 'Terms / Privacy / Help'.